

ILAND SECURE DRAAS AUTOPILOT

FULLY MANAGED DISASTER RECOVERY



SIMPLIFY AND ACCELERATE DISASTER RECOVERY – INCREASE CONFIDENCE AND BUSINESS FOCUS

As the IT-landscape is becoming more and more complex and competitive pressure increases, demands on IT-departments have never been higher. IT-organizations are responsible for managing and maintaining corporate infrastructure, reducing costs and enabling business innovation. Often, the resources available are not sufficient to meet all these demands.

Clients, suppliers and employees expect services and applications to be available around the clock. The ability to deal with threats and events like ransomware attacks, power outages, hardware failure or human error has become critical. Given the importance of Disaster Recovery and the constraints imposed by stretched resources, many organizations have turned to managed services to meet their DR needs.

iland Autopilot Managed Recovery allows you to transfer the operational responsibility for DR, leveraging the proven DR-expertise of iland. Autopilot drives efficiency, saves costs and ensures a quick recovery of your critical applications and workloads in case of a disaster event. Providing end-to-end design, implementation, and management of the disaster recovery environment, iland Autopilot allows you to focus on revenue generation and business innovation.

BENEFITS

Technology:

- > Guaranteed performance and availability
- > Highest levels of IT utilization
- > Access latest IT capabilities without upgrades or migration
- > Ultimate flexibility of resources
- > No-compromise security and compliance.

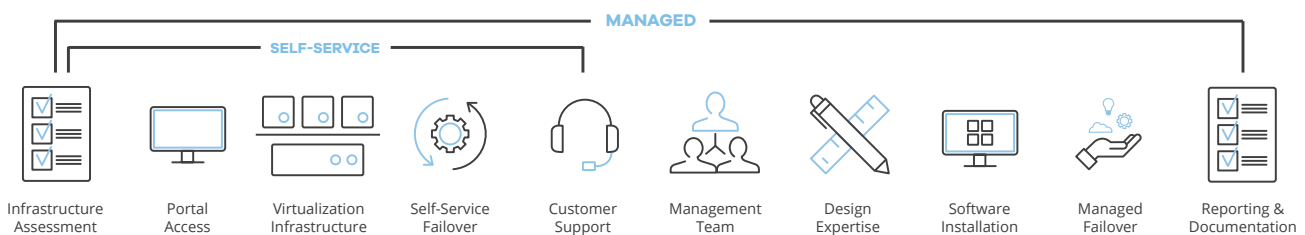
Economical:

- > Pay per use cost model for efficiencies
- > Reduced or eliminated needs for second datacenter
- > No upfront CAPEX investment
- > Financial predictability
- > Reduced cost per unit/TCO vs. traditional approach

Operations:

- > Fastest time to market
- > Fastest recovery through automation to reduce RTO
- > Reduce IT consumption gap
- > Reprioritize IT resources on innovation & revenue activity
- > Designed to meet unique business requirements

ILAND DRAAS SELF-SERVICE VS. MANAGED SERVICES WITH AUTOPILOT



ILAND AUTOPILOT – PREMIUM SERVICES

With iland Autopilot you get a dedicated Technical Account Manager, ensuring as your Trusted Advisor that your DR-solution exactly meets your needs and requirements. Your Account Manager will advise and support you regarding best practices, development of road maps and environment understanding. In addition by providing customer advocacy and liaison for prioritization and support escalation, you can be assured that your needs are cared for over the whole customer life cycle.

Simplified Onboarding: Planning, Design and Implementation of your Solution



- > Solution design: Complete inventory of virtual and physical workloads and assisted design guidance on L2 or L3 connectivity into iland Cloud
- > Deployment: replication software installation, setup and configuration of VPN, ensuring replication is configured and tested
- > Recovery runbook development: Includes application dependency mapping and tiering, and ensuring the correct start-up order with documentation and automation

Complete Management of the DR-Environment



- > Management of failover: Failover-response within 15 Minutes with fully managed failover and fallback of all VMs
- > Management of all service components: Update of replication software, firewall-configuration, failover processes and more
- > Management of service provisioning: Deploying new workloads, new capacity requirements, circuits and more
- > Testing twice a year: Full-site failover, application failover, RPO and RTO validation
- > Change management, feature requests, tailored notifications and alerts

Enhanced Reporting and Analytics

In addition to iland`s standard reporting you will receive in-depth reports and documentation on all service elements. Easily meet compliance requirements, ensure auditability and demonstrate to management the fulfillment of performance requirements.



- > Documentation of customized processes and deliverables
- > Recovery Service Guide: Delivering the right optics with an executive summary of all service components including recovery catalog, site location details, failover testing results
- > Quarterly Scorecard Report: Broad visibility across overall service health, SLAS`s and other key business & service performance indicators

IN&WORK AG

Your Partner for iland Secure Cloud Services in the DACH-Area

In&work AG is an IT-Company based in Zurich and Managed Service Provider (MSP) of iland Secure Cloud. We have been providing consultancy and engineering services to clients such as MNCs, SMEs and government agencies for more than 20 years. Our main expertise lies in infrastructure/data management and B2B-digitalization.

We enable our clients to realise the full potential of the iland Cloud Services by developing individual IT- and ITSCM-strategies and by optimizing architecture, processes and organisation.